Merchant Processing Application Form – Additional Outlet

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[A] Business Information

Trading Name:	Legal Name:
Trading Address: _____	Legal Address: _____
_____	_____
Postal Code: _____	Postal Code: _____
City: State:	City: State:
Business Phone: Fax:	Corporate Phone: Fax:
Contact Name: Mobile No:	Australian Business Number (ABN):
Email Address:	Website Address: www.

[B] Merchant Profile

Existing Group MID _____ Existing Subgroup MID _____ ** Existing Member ID (MID) _____	Type of Transaction **(Please estimate, ensuring total equals 100%)** ☐ Internet % ☐ MOTO % (Mail or Telephone Order) ☐ Card Present %	How long from time of payment are the goods/services delivered? Please estimate, ensuring total equals 100% 0 days _____% 7 days _____% 8–14 days _____% 15–30 days _____% 31–60 days _____% If > 60 days, _____% Explain (If more than 60 days):

[C] Bank Information for Funding (If it is different from the existing record in RAM, merchant needs to specify and provide bank account proof for the new account required)

Direct credit for funding (so that Fiserv can fund your account)
Please note that direct credit is only available on certain accounts. Please contact your financial institution if in doubt.

Account Name: _____

Bank Name: _____   BSB: _____

Branch Name: _____   Account No: _____

Direct debit for fees and chargebacks (complete this if a separate account should be used for fees and charges)
Please note that direct debit is only available on certain accounts. Please contact your financial institution if in doubt.

Account Name: _____

Bank Name: _____   BSB: _____

Branch Name: _____   Account No: _____

By signing this change bank account details form, I/We:

1. Authorise and request for First Data Merchant Solutions Australia Pty. Ltd. ABN 51 115 245 531 (a corporation within the Fiserv Inc, group of companies, herein referred to as "Fiserv"), until further notice in writing, to arrange for my/our account to be debited/credited with any amounts which First Data may properly debit/credit or change me/us through the Direct Debit/Direct Credit system

    a. Debit: APCA User ID 490125, 526346, 526376 and 526943 in all cases where there is a negative settlement amount which can occur if the refunds you process exceeds the sales on a given day

    b. Debit: APCA User ID 490125, 526346, 526376 and 526943 will be used to process chargebacks, fees and charges to your account

    c. Credit: APCA User ID 490125, 526346, 526376 and 526943 in all cases where there is a positive settlement amount

    d. Credit: APCA User ID 490125, 526346, 526376 and 526943 will be used to process chargebacks, fee and charges credits to your account

2. Will notify Fiserv in writing at least 14 days in advance if a change is required to the nominated account(s)

3. Have attached a bank statement copy with this request

4. Warrant that the information provided is correct and not misleading

5. Warrant that I/we are duly authorised to agree to the debiting and crediting of payments to the account or accounts nominated in this form

6. Warrant that any individual signatory is authorised to sign this form on behalf of the Merchant

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Transaction Information

Average credit card ticket size	$	Do you require pre-authorisation capabilities?	
Estimated annual turnover (All sources)	$	What is your refund policy? (Please select one)	
Estimated annual card turnover (Credit/Debit/Prepaid)	$	Within how many days do you submit refunds for transactions?	
Maximum refund amount required	$	Number of refunds per month	

Frequency of Fees and Charges

Please select frequency of fees and charges (Gross/Net)	☐ Gross Settlement (Fees charged once a month)	☐ Net Settlement (Fees charged with every settlement)

[D] Your Solution Requirements

Payment Terminals – Please select the type and quantity of terminals required

	Quantity of Terminal Type	Monthly Rental Per Unit
Countertop IP		As per the existing terminal
Mobile 4G		As per the existing terminal
Mobile Wi-Fi		As per the existing terminal
Integrated		As per the existing terminal
Acquiring Only		As per the existing terminal

eCommerce Solutions – Please select services required

Our Payment Gateway

[ ] Virtual Terminal Only

[ ] Virtual Terminal, Connect Payment Page

[ ] Virtual Terminal, Connect Payment Page, API

Third-Party Gateway – Who is your third-party gateway provider? _____

Included Services

Currency Conversion	Smart Routing	Multicurrency Global e-Pricing	What Currencies Do You Want to Accept?
(You will earn 1% commission on each DCC transaction. only applies to our terminals and our Payment Gateway)	(Only available for our Payment Gateway and Fat Zebra Gateway. This service is subject to non-standard settlement timeframe)	(Only available for our Payment Gateway and Fat Zebra Gateway. This service is subject to non-standard settlement timeframe)	(Funding will remain in Australian Dollars)

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Authorised Signatory_1	Authorised Signatory_2

Signature

Full Name (please print)

Position

Date

Signature

Full Name (please print)

Position

Date

Affix Company Stamp here

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[E] Type of Cards

Please select which card brands you wish to accept	Visa®/ Mastercard®	China Union Pay (CUP)	Diners	EFTPOS	Amex	Amex # (If Existing)
Merchant Service Fee (% or $) – Please Specify						
Surcharge (% or $) – Please Specify						

[F] Other Fees

Fee Structure	(% or $) – Please Specify		Fee Structure	(% or $) – Please Specify
Joining (one-time charge)			Closure (one-time charge)	
Annual (per annum)			Urgent Installation (one-time charge)	
Administration (per month)			Lost Supplied Equipment	
Credit Card Transaction (per transaction)			Early Termination Fee	
Minimum Merchant Service Fee (per month)			Special Offer	
American Express Service Fee %**			Other Fees	
Refund Transaction (per transaction)			Other Fees Details	
Chargeback (per occurrence)				
Retrieval (per occurrence)				

All pricing is GST inclusive except for American Express pricing. Visa, Mastercard and UnionPay change their fees from time to time. Interchange fees for Visa and Mastercard are available on their websites, visa.com.au or mastercard.com.au
*Only applies to Move 5000 terminal and our Payment Gateway
**Billed separately by American Express Australia Ltd ABN 92108 952 085