Business Point User Form

Required Detail	Information
Merchant Legal Name	
Merchant Business Name	
Requestor Name	
Requestor Email	
Requestor DID	
MID/Store ID/Boundary ID*	

Place an "X" in the box beside the action you require to be carried out. Details marked as * are mandatory.

☐ Add User	☐ Delete User	☐ Update User Details

Required Details	User 1	User 2	User 3	User 4
Full Name* (used in welcome email)				
Username* (for login)				
User ID* (for login)				
Email ID*				
Mobile Number*				
Access Module*	☐ Default Module ☐ **Premium Module** ☐ Pre-Auth ☐ Merchant Download ☐ Recurring Upload ☐ E-Invoice Link	☐ Default Module ☐ **Premium Module** ☐ Pre-Auth ☐ Merchant Download ☐ Recurring Upload ☐ E-Invoice Link	☐ Default Module ☐ **Premium Module** ☐ Pre-Auth ☐ Merchant Download ☐ Recurring Upload ☐ E-Invoice Link	☐ Default Module ☐ **Premium Module** ☐ Pre-Auth ☐ Merchant Download ☐ Recurring Upload ☐ E-Invoice Link

Default Module

Once you enable this function, the users would be able to access all of the functionalities shown below.

Default Module	Page	Access Rights
Merchant Information	User Profile Balance and Payment Details Pricing Details	View Only
Transaction Lifecycle	Real-Time Auth (Credit/Debit) → Approve/Decline → Digital Receipts	View Only
	Transaction Lifecycle → Unsettled, Settled and Posted	
	Transaction/Payment in Progress (FER and Holds)	
	Payment and Adjustments	
	Declined Transactions	
Chargeback	Chargeback View, Document Uploads and Dashboard	View and Action
Merchant Dashboards	Spends Dashboard	View Only
	Payment and Fees Dashboard	
	Transaction Approval Rate Dashboard	
	S360 Integration to Raise Service Request	
	→ Paper Roll Request/Terminal Related/Update Contact Inf./Talk to Relationship Manager	
	SR Dashboard and Feedback Collection	

Premium Module

Once you enable this function, the users would be able to access all of the functionalities shown below and the Default module functionalities.

Admin Module	Page	Access Rights
Pre-Auth Transactions	Pre-Auth Transactions	View Only
	Pre-Auth Top Up, Cancellation and Completion	Financial Actions
Merchant Dashboards	Merchant Download (Inbox) MPA/GST/Notifications/Letter/ Statements and so on	Merchant Action
Recurring File Upload	File Upload Based Recurring Transactions	Merchant Action
E-Invoice Link	Generate Payment Link	Merchant Action
	View Transactions and Pending Payments	

Please send the filled form to **merchantservices@fiserv.com** for getting access to Business Point

This form is to be used for adding users on the Business Point Portal. The use of Business Point is governed by the Merchant Agreement your attention is drawn to the Business Point terms of use which sets out the terms of use of the Business Point Portal

The Business Point Terms of Use may be found on Fiserv website ...

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