



## Solution

# Help Increase Revenue and Improve Patient Experience

## Deliver a Secure, Digital Payment Experience With Healthcare Payment Solutions From Healthpay24

### What to Expect

- Elevated Digital Patient Experience
- Increased Patient Satisfaction and Loyalty
- Seamless EHR and PMS Integrations
- Safe, Secure and HIPAA-Compliant Transactions Every Time

### Patients Want More Ways to Pay



Patient Loans



IVR



Payment Plans



Pay-by-Text



Pay-by-App



Third-Party Mobile  
Payment Services



## Point of Service

### Encouraging Payments

#### Capture More Upfront

- Payments as early as pre-service estimation and co-pays
- Integrated P2PE Credit Card Devices
- Offer contactless payment options



## Engagement

### Mobile Alerts and Emails

#### Leverage Payment

- Drive web and visitor traffic from digital payment communications (email, text and web)
- Increase payment adoption
- Promote events, donations and fundraisers on payment receipts



## Consumer Self-Pay

### More Options to Pay

#### Empower the Consumer

- Pay-by-Text and Pay-by-App
- Mobile-friendly and branded payment portal
- Interactive Voice Response
- Financial Assistance, Non-Recourse Loans, Payment Plans and more



## Analytics

### Payment Behaviors

#### Track Payment Trends

- Identify and monitor KPIs
- Track consumer satisfaction levels
- Enhance and track payment journeys
- Proactively track AR to offer financing options

## Security and Integration Expertise

Integrates with multiple billing systems and delivers a streamlined and secure payment experience for patients and staff.



## Connect With Us

For additional information, contact your Fiserv representative to learn more.

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