

ERP2Web E-Commerce Suite

Use the power of B2B e-commerce to create customer satisfaction that converts to revenue

Digitally drive revenue with ecommerce ERP integration for B2B. ERP2Web E-Commerce Suite from Fiserv creates a real-time, direct connection with your ERP and fully leverages JD Edwards for informed, enabled, satisfied customers



According to Forrester, B2B commerce expectations include full-spectrum selling, seamless purchase journeys, personalized digital commerce, and data-driven merchant tools.

ERP2Web E-Commerce Suite from Fiserv is a self-service portal for product selection, ordering and order status, the ERP eCommerce solution converts a great B2B buying experience into revenue.

ERP2Web drives the online B2B enterprise revenue channel by giving companies powerful control of their customers' experience all while integrating your ERP investment.

- **Revenue:** Your complete catalog of products is presented to customers with rich multi-media content. A self-service portal for product selection, ordering, invoice inquiry, payments and order status, our ERP implementation solution converts a great B2B buying experience into revenue.
- **Efficiency:** Create an excellent ecommerce experience backed by real-time product availability, customer specific pricing, and item configuration. Tight ERP integrations with popular systems such as SAP, Oracle JD Edwards,

and Oracle Cloud make full transaction lifecycle management a breeze.

- **Self-Service:** With ERP2Web, even complex B2B processes can be digitally transformed with the business buyer in mind to deliver a customer experience that increases engagement, product discovery, and ordering.

Enhance Customer Interaction

With ERP2Web, customers easily discover your products via rich, multi-media marketing content in online catalogs that can be customized by user profile. The order experience is optimized for B2B with quick order options such as excel uploads, saved templates. And, immediate, accurate delivery of critical information, such as item availability and advanced pricing, allows customers to act—now.

Seamless ERP Integration

ERP2Web can help you leverage your ERP investment to revolutionize your customer experience while protecting effective processes.

To streamline customer self-service and to enhance every customer interaction through the order to cash process, ERP2Web connects each customer touch point with real-time critical information directly from JD Edwards.

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com to learn more.

Hybrid Cloud Architecture in the JD Edwards Ecosystem

Hybrid cloud offerings are now an excellent solution for JD Edwards architecture evolution. Hybrid cloud offers relief from the burdens of on-premises infrastructure and provide access to managed services, disaster recovery options, uptime assurance, talent base optimization and more.

Protect Your Brand and Customers from Malicious Attacks

Make sure your systems and servers do not attract the attention of cyber criminals. To do this, follow a smart, PCI-secure plan (hosted payment forms > card data tokenization > encrypted keypads).

Neutralize Concerns about Security Threats and Compliance Costs

Having a secure, integrated payment solution as a critical component of ERP2Web makes PCI compliance an easy to achieve safeguard against cyber attacks.

Fiserv has helped customers reduce the cost of compliance by finding new ways to decrease the level of PCI compliance required while increasing the ease of self-assess.

Order to Cash Process PCI Support

As a single vendor solution for e-commerce, payment application, gateway and processing for credit cards, Fiserv enables customers with a very high level of PCI service and expertise. We partner with security and compliance experts for:

Key Benefits

Certified real-time integration with JD Edwards Business Logic:

- Sales Order Entry
- Quote Order Entry
- Product Master
- Address Book
- Item Pricing
- Item Availability
- Advanced Pricing
- Kit Items
- Configurator
- Tax Information
- Shipping Costs
- AR Batch Creation
- Sales Order Inquiry

- Self-Assessment Step-by-Step Guidance
- Faster SAQ Completion and Validation
- External Vulnerability Scans from an ASV
- Specialized PCI Expertise and Support
- Invoice Inquiry

Real-time calls to JD Edwards creates an exceptional online customer experience bonding customers to companies in B2B.

Need to transform the way you do business, leaving behind manual processes in favor of a well-designed experience for sales, customer service reps and customers? Fiserv can help make your vision a reality.



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